

Information for exhibitors



hannovermesse.de

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Accommodation, service & tourist info

Hannover Marketing & Tourist GmbH, HMTG


On-site location


Information Center, rooms 00.141 - 00.142

 Apr. 22 12 p.m. - 6:30 p.m.

 Apr. 23 - Apr. 26 9:30 a.m. - 6:30 p.m.

 Apr. 27 9:30 a.m. - 2 p.m.

 +49 511 168-49792

 +49 511 168-49737


 hotels@hannover-tourismus.de

 www.hannover.de/hotels/domotex/?lc=en

Advertising ban

No advertising whatsoever is allowed outside of the exhibitor's own stand area, including the distribution of flyers, display of posters, or erection of structures with advertising content. This also applies to any persons circulating outside of their own stand's area while displaying advertising on sandwich boards, clothing, etc.
Ms. Anke Robbers

 anke.robbers@messe.de

 +49 511 89-31227

Airline

See "Lufthansa"

Airport shuttle

Connection airport - fairground (entrance WEST 1)

Single ticket 10 €

Return journey 20 €

Journey time:

Airport - fairground: 07:30 a.m. - 02:00 p.m.

Fairground - airport: 09:30 a.m. - 06:30 p.m.

See "Public transport to the show"

ATMs (cash dispensers)

You can withdraw money with Euro-, Mastercard, VISA and ec-card at following places:

On-site location

entrance NORD 1

entrance NORD 2

entrance SÜD 1

IC/Information Center

in hall 13/west side


in hall 21/ north side


Emergency hotline in case of loss of credit cards and german ec-cash cards:

phone +49 116 116


Audio & video equipment


SPIE Fleischhauer GmbH
Oldenburger Allee 38
30659 Hannover

 +49 511 616807-0

 +49 511 616807-66

Gahrens + Battermann GmbH
Branch Hannover
Hängenstraße 1 -
30559 Hannover-Anderten

 +49 511 419997-0


 +49 511 419997-41

On-site location


Information Center (IC), Room 00.136 - 00.139

Accessories and adapters (e.g. USB, VGA, DVI, HDMI, KAT 5, power cables, travel plugs and voltage adapters, blank CD-ROMs and DVDs, etc.)

Please call in advance to confirm availability:

 +49 511 89-38991

 Apr. 21 1 p.m. - 6 p.m.

 Apr. 22 - Apr. 27 8:30 a.m. - 6 p.m.


Baggage service / Pre-check-in


BFM transports luggage between airport and fairground (entrance WEST 1) and/or accommodation. The possibility for a Pre-Check-In is also offered by BFM (for Lufthansa and Air Berlin).

Advance booking:

BFM Incoming & Traveller Services GmbH

 info@bfmshuttle.de

 +49 511 977-4880

 +49 511 977-4886

The customer's boarding passes are available at: BFM airport Hannover/Langenhagen Terminal C/arrival level

Airport counter: Arrivals Level C,
open all year round

On-site location

entrance WEST 1

 Apr. 23 - Apr. 27 8:30 a.m. - 6:30 p.m.


Beverage service


Drink service

Drinks, snacks and disposables are delivered directly to the test stand

Messe Gastronomie Hannover GmbH

 www.messe.de/catering


 +49 511 89-33770


 +49 511 89-33781


Caravan parking

Special parking lot on Kronsbergstraße, directly opposite Hall 13 and near the West 1 entrance. Please reserve in advance!

 wohnwagenparkplatz@gfv.messe.de

 +49 511 89-33595

 +49 511 89-33410

 Apr. 20 - Apr. 28

Catalogue

See "Exhibitor directory"


Catering


Free delivery to stands

Messe Gastronomie Hannover GmbH

 contact.catering@messe.de

 www.catering.messe.de

 +49 511 89-33534


 +49 511 89-32657


child care

Cost: € 25, - per day, meals included
Reserved ahead:

Katja Anssar

 katja.anssar@messe.de

 +49 511 89-34314

 Apr. 23 - Apr. 27

8:30 a.m. - 6:30 p.m.

On-site location

Company kindergarten of Deutschen Messe AG
Karl-Legien-Straße 10
30521 Hannover

Church

See "Religious facilities & services"

Cloakrooms and left luggage

Wardrobes are located in near distance to the entrances.

The wardrobe for journalists is located in the press center.

prices:

wardrobe

EUR 03.00

luggage

EUR 03.00

compressed air

see Water connections

Conference rooms

For information about renting a conference room kindly contact:

 conferencerooms@messe.de



+49 511 89-36530

Construction and dismantling periods

	Date	Time
Start of construction	13.04.	7 a.m.
End of construction	22.04.	6 p.m.
Show starts	23.04.	9 a.m.
Show ends *	27.04.	6 p.m.
End of dismantling	02.05.	6 p.m.

*** Stands may not be cleared or dismantled before 6 p.m.**

Copyshop

Photocopies, business cards, fax service, digital printing

On-site location

Information Center (IC)



+49 511 89-35100



+49 511 89-35101



copyshop@messe.de



Apr. 22 - Apr. 27

9 a.m. - 6 p.m.

Services offered:

- black & white copies up to size A3
- color copies up to size A3
- fax service
- printouts from notebooks
- laminating up to size A4
- cutting machine for paper
- business cards
- badges
- data transmission via USB Stick

Courier service

Kühne + Nagel (AG & Co.) KG, Schenker Deutschland AG, Agility Logistics GmbH

On-site location

Shopping & Food area between halls 16/17
in Service Point of Haulage

 Apr. 20 - Apr. 26 8:30 a.m. - 6 p.m.

 Apr. 27 8:30 a.m. - 8 p.m.

See also "Forwarding agencies"


Cultural events and nightlife


 www.hannover.de


Customs

 poststelle@zoll.bund.de

 www.zoll.de

 +49 511 89-20262


 +49 511 89-20263

 +49 511 89-20358

 Apr. 23 - Apr. 26 7:15 a.m. - 4 p.m.

 Apr. 27 7:15 a.m. - 3 p.m.

Directory assistance

 +49 511 89-1188


Direct sales ban

Direct sales are generally prohibited at the exhibition. Only published products complying with certain conditions can be exempted. Exhibitors wishing to effect direct sales of such published products during the fair must apply for a special permission.

For exemptions, apply to

Mr. Onuora Ogbukagu

 onuora.ogbukagu@messe.de

 +49 511 89-31059

Disconnection of utilities

Disconnection of utilities prior to the end of the show is not permitted. For safety reasons, only authorized Deutsche Messe staff is permitted to disconnect utility services to stands. You can avoid delays in having the utilities disconnected by making an appointment well in advance.

Exhibitors are emphatically warned not to disconnect or shut off supply lines themselves. The exhibitor is liable for any accidents or damage resulting from such action.


For contact information, see "Electricity" and "Water connections"


Dry cleaning, laundry

See "Laundry, dry cleaning, 24-hour delivery service"

Electricity


Halls 1 - 9, 18 - 23: Wahl GmbH & Co. KG


 +49 511 89-20001

 +49 511 89-20304

 messe@wahl-co.de

Halls 11 - 17, 24 - 27, Pavilions P 32-35 and open-air site:
Spie Fleischhauer GmbH

 +49 511 89-20002

 +49 511 89-20316


 messe@fleischhauer.de

E-mail service

See "Internet Lounge"

**Emission Zone Permits
(windshield stickers)**

Please order your emission zone permit at

 +49 800 8070-600

 www.tuev-nord.de

 umweltplakette@tuev-nord.de

Evening Events


Through the duration of the show, exhibitors are permitted to hold evening stand parties (after 6 p.m.) such as "happy hours", customer receptions and the like.


Please use order form "Standpartys" in the subject "Organization of congresses, conferences and events" in the OBS to apply for this.

contact:

Ms. Sabine-Tamara Gerking

 sabine.gerking@messe.de

 +49 511 89-32348

 +49 511 89-32659


Exhibitor directory

Exhibitors can pick up a complimentary copy of the exhibitor directory at the hall supervisor's office by presenting their exhibitor pass up to the next-to-last day of the show.

Exhibitor passes


If stand rental charges have been paid by the due date, the appropriate number of passes will be dispatched to exhibitors automatically.

See also "Exhibitor Service Center"

 +49 511 89-33179

Passes for exhibitors can be collected on the fairgrounds by presentation of written authorisation at the exhibitor service center/ASC:

ASC, Bürohaus 3, entrance NORD 1, first floor

 +49 511 89-33369

Exhibitor passes cannot be paid cash. Charges for passes will be invoiced to you together with other additional services you require.

In the event of an exhibitor forgetting his exhibitor pass he can obtain a temporary replacement pass at each entrance for EUR 40.00. By presenting an unused exhibitor pass not later than 24 hours the deposit will be reimbursed.


Exhibitor Service Center






Whatever you need as an exhibitor, you'll find competent staff to help you here, stop by or call for assistance with:

- Registration Opening Ceremony HANNOVER MESSE
- Exhibitor Support & Information
- Stand rental/technical issues
- Telecommunications equipment
- Cleaning, waste disposal
- Stand security
- Exhibitor passes, complimentary tickets
- Parking permits
- Attendance certificates / special cancellations

On-site location

Entrance NORD 1, 1st floor

 +49 511 89-30000

 Apr. 20 - Apr. 21	9 a.m. - 5 p.m.
 Apr. 22	9 a.m. - 7 p.m.
 Apr. 23	8 a.m. - 6 p.m.
 Apr. 24 - Apr. 26	8:30 a.m. - 6 p.m.
 Apr. 27	9 a.m. - 4 p.m.

First-aid station

On-site location

between Nord 1 (North 1) entrance and Hall 19

emergency call first-aid station: 114



Apr. 13 - May. 1

8:30 a.m. - 6:30 p.m.

A doctor is not on site.



+49 511 89-30030

Florists

scheiermann eventgestaltung gmbh

On-site location

Shopping & Food area between halls 3 and 4



Apr. 20 - Apr. 22

8:30 a.m. - 6 p.m.

On-site location

Shopping & Food zwischen Halle 11 und 12



Apr. 20 - Apr. 22

8:30 a.m. - 6 p.m.



Apr. 23 - Apr. 27

9 a.m. - 6 p.m.



+49 2054 12558-0



+49 2054 12558-15



info@scheiermann.de



www.florales-deutschland.de

Flowers and plants

See "Florists"

Forwarding agencies

Kuehne + Nagel (AG & Co.) KG

Logistikzentrum Messegelände Hannover

Karlsruher Straße 4



exposervice.hannover@kuehne-nagel.com



+49 511 89-20701



+49 511 89-20702



+49 511 820980-100

Schenker Deutschland AG

Logistikzentrum Messegelände Hannover

Karlsruher Straße 10



fairs.hannover@dbsschenker.com



+49 511 89-20061



+49 511 870050

Michael Grothe



+49 511 89-32644



michael.grothe@messe.de

Furniture rental

... can be ordered at short notice via the Exhibitor Service Center.

Complaints, appointments:

Deutsche R + S Dienstleistungen GmbH



+49 511 89-20606

Groceries

Meats & sausages


Standbelieferung


Ahrberg Handelsgesellschaft mbH

 www.gramann.biz

On-site location

Shopping & Food area between halls 16 and 17

 +49 511 89-28361

 +49 511 89-28362

 Apr. 23 - Apr. 27 9 a.m. - 6 p.m.

Seafood, snacks, restaurant

Stand delivery service

"Nordsee" Fischspezialitäten GmbH

On-site location

Shopping & Food area between halls 16 and 17

 Apr. 23 - Apr. 27 9 a.m. - 6 p.m.

GVH HANNOVER MESSE Card


Please note: Your HANNOVER MESSE admission ticket is not valid for public transport. Anyone using public transport to get to the grounds must therefore purchase a ticket. We recommend the "GVH HANNOVER MESSE Card 2018" valid for the duration of the show - including the day beforehand. GVH HANNOVER MESSE Cards can be purchased from GVH (the local transport authority) for € 25.40 via the following channels, as of March 21:

Onlines shop

 <https://shop.gvh.de/tickets>

Hall supervisors


For any technical or procedural questions you might have, just ask the supervisor responsible for your hall.

 +49 0511 327


+ hall number (two digits), e.g. 02


Convention Center (CC)

 convention.center@messe.de

 +49 511 89-32640

Information Center (IC)

 +49 511 89-32695

 +49 511 89-36395


Hostesses and stand staff


See "Stand personnel"

International sales operations**On-site location**


Deutsche Messe
Denkbar at hall 17 and
Office building 1, room 1.13.07


Contact:
Ms. Annika Klar
Director Global Sales

 +49 511 89-34290

 +49 511 89-38004


Kathrin Schmidt
International Sales Coordination


 +49 511 89-34296

 +49 511 89-38004

Internet Lounge**On-site location**

Information Center (IC), room 00.136 - 00.139

 +49 511 89-38992

 +49 511 89-38172

 internetlounge@messe.de

 Apr. 21 1 p.m. - 6 p.m.

 Apr. 22 - Apr. 27 8:30 a.m. - 6 p.m.

Jewish worship


See "Religious facilities & services"

**Laundry, dry cleaning, 24-hour
delivery service**

Wäscherei Jahnke GmbH

On-site location

Laundry-Point; Information Center (IC), room 00.136 -
00.139

 Apr. 21 1 p.m. - 6 p.m.

 Apr. 22 - Apr. 27 8:30 a.m. - 6 p.m.

Lost & found

On-site location

Information Center (IC)

Raum 00.136 - 00.139



Apr. 21

1 p.m. - 6 p.m.



Apr. 22 - Apr. 27

8:30 a.m. - 6 p.m.



+49 511 89-38991

Other contact points:

üstra lost property office (subway)

c/o üstra Reisen

Nordmannpassage 6

30159 Hannover

+49 511 7009523

lost property office Deutsche Bahn

hotline +49 900 1990599

Lost & found items not collected during the show will be handed over to the city of Hannover's lost & found office:

lost property office Hannover

Herrenstr. 11

30159 Hannover



+49 511 1684-2457



+49 511 1684-0751

Lufthansa

The office on the fairgrounds is closed during this exhibition.

Ticketing, rebooking, refunds, check-in service:

Call Center:



www.lufthansa.com



+49 69 86799799



www.miles-and-more.com



+49 69 20977777


Media Shop


On-site location

Information Center (IC), room 00.136 - 00.139

 Apr. 21 1 p.m. - 6 p.m.

 Apr. 22 - Apr. 27 8:30 a.m. - 6 p.m.

 +49 511 89-38992

 +49 511 89-38172

The following additional services are available:

- top up prepaid-cards
- SIM cards
- mobile phone recharge station
- print support
- sale of IT accessories

Moslem worship

See "Religious facilities & services"

Motor vehicle traffic

See "Vehicle access "


Office & computer supplies

Diete-Trenzinger Büroorganisation GmbH

 www.diete-trenzinger.de

On-site location

Shopping & Food area between halls 16 and 17

 +49 5723946290

 Apr. 16 - Apr. 22 10 a.m. - 6 p.m.

 Apr. 23 - Apr. 27 8 a.m. - 6 p.m.

Parking


cars: Nord 1-9, Ost 11-17, Süd 26-33, West 34-43


cars with trailers, vans: West 43

For TRUCKS, delivery vans > 2.8 tons, trailers and container bridges: Süd (South) 6 located just off of highway B443, on the site of the "ADAC Fahrsicherheitszentrum" (ADAC Driver Training Safety Center). Follow the signs there. Gff staff will be on hand to direct trucks to their designated spaces. The course is open from 18.04.2018. The way is proven.

For BUSES: Ost 13, West 35+45, Süd 28

It is not permitted to park any trucks, delivery vans, busses or mobile homes on lots designated for car parking.

 +49 511 89-33594


 +49 511 89-33410

Patent and design infringements

Parties to disputes arising from infringement of utility designs, utility models, patents or trademarks should contact:

On-site location

Deutsche Messe, law department
Administration building 1, Room 1.5.11

 +49 511 89-33022

Patent protection

See "Priority certificates"


Pharmacy


The pharmacy at the fairgrounds is closed during the exhibition.

The nearest pharmacy "Apotheke im Ratio" is located at the Karlsruher Str. 8, 30880 Laatzen.

Opening hours: Monday to Saturday from 09:00 a.m - 07:00 p.m.

The pharmacy offers stand delivery.

 +49 511 390 88 90

 +49 511 390 88 919

 www.apotheke-rethen.de


Photocopies

See "Copyshop"

Photo Reportage / Pro Photo Service

Photovision - DH

 info@photovision-dh.de

 +49 511 5455138

Please kindly note that:

Anyone wishing to produce videos for television features, new media productions and photographs of stands - exhibits in particular - even for private purposes, must first obtain the express consent of the exhibitor involved. In advance written permission from the organizer must also be obtained to make any television, video and new media production for commercial purposes.

Advertise your presence effectively even after the event, with expressive pictures of your products imprinted in the minds of your customers. Simply book our new service "Picture Gallery" using OBS.


The Picture Gallery (1 hour duration) consists of eight (8) professionally shot motifs of your tradeshow appearance, e.g. your exhibition stand, your products and your crew.


Police**On-site location**

Europaallee, office building 7

at hall 21

Entrance West 4

 +49 511 109-3771

 +49 511 109-3615

Postal address for exhibitors on site

Company name

Name of addressee ("Mr./Ms. xxx")

HANNOVER MESSE

Hall ...

Stand No. ...

(or "Open-air site")

c/o Deutsche Messe

Messegeelaende

30521 Hannover / Germany


Postal services

Stamps, packages up to 20 kg each

On-site location

Shopping & Food area between halls 16 and 17

in Service Point of Haulage

 Apr. 20 - Apr. 26 8:30 a.m. - 6 p.m.


 Apr. 27 8:30 a.m. - 8 p.m.

Prepaid cards

See also "Internet Lounge"

Press Center**On-site location**

at the Convention Center (CC), between halls 6 and 16, on "3. Allee"

 +49 511 89-31645

 Apr. 22 - Apr. 26 8 a.m. - 7 p.m.


 Apr. 27 8 a.m. - 5 p.m.

Press services

For full details on Deutsche Messe services, please refer to our "Service Catalogue 2018" or visit

 www.hannovermesse.de

 nicole.malinowski@messe.de


 +49 511 89-31013

Priority certificates

During the show exhibitors can apply for a priority certificate for registered designs, utility models and trademarks for their products displayed at the event. The exhibitor then has the opportunity to apply for certain intellectual property rights within 6 months after the show. The issue date of the priority certificate will be accepted as the application date by the German patent and trademark office, thus ensuring a time lead over counterfeiters. Please note that in Germany, priority certificates do not apply to patent applications. The Deutsche Messe has assigned the German patent solicitor's association for issuance of priority certificates.


For further information kindly contact:

Deutsche Messe
Legal department
Administration building 1, Room 1.5.11

 +49 511 89-33022

On-site location

Patent attorney office
Deutsche Messe
Administration building 1, Room 1.3.06

 +49 511 89-30301



Apr. 23

10 a.m. - 2 p.m.



Apr. 27

10 a.m. - 2 p.m.

Program of supporting events

Details on the supporting program during the show:

Ms. Andrea Busch.



andrea.busch@messe.de



+49 511 89-31288

Public transport to the show

From the Central Railway Station (Hauptbahnhof) to the Messe/Nord terminal:

Tram line 8 (Stations along the way include Kröpcke and Aegidientorplatz.)

From the city center to the east entrance:

Tram line 6 to the Messe/Ost station.

(Stations along the way include Kröpcke and Tierärztliche Hochschule.)

From Hannover Airport:

Urban rail (S-Bahn) station between terminals B and C, line S5 to the Central Railway Station (Hauptbahnhof) and follow the instructions above for "From Central Railway Station..."

Timetables:



www.uestra.de

Rail connections

 <http://www.hannovermesse.de/en/travel-stay/travel/>

Timetable information: +49 800 1507090

Service hotline DB: +49 180 6 99 66 33

(for tickets and prices; extra charges apply)

 www.bahn.de

Rail transportation

 www.bahn.de

Religious facilities & services

Christian worship

Protestant service

 www.evlka.de

Catholic service


 www.kath-kirche-hannover.de

On-site location

Ecumenical Worship Center

Prayer room, personal guidance

Information Center (IC)

 Apr. 23 - Apr. 27 9 a.m. - 6 p.m.

Muslim worship


On-site location


Prayer room at hall 7, south side, facing "Platz der Nationen" and hall 17

Jewish worship


Synagoge Haeckelstraße 8

 info@jg-hannover.de

 +49 511 810472

 +49 511 852983

Kosher meals available at the Jewish Community Clubhouse. For reservations, call:

 +49 511 28869546

For further information, visit:


 www.religionen-in-hannover.de

Removal of goods after the show


Removal vehicles will be directed by traffic wardens to a specified marshaling area for interim parking, subject to a charge. Signs marked "LKW" (German abbreviation for "trucks") are posted along all approach routes, showing drivers where to go. Transport vehicles will be granted entry to the exhibition grounds as of 9 p.m. on the final day of the show. Please contact your own haulage contractor well in advance of the dismantling date to arrange for the removal work and the supply of fork lifts and other transport equipment.

Restaurants on the exhibition grounds open during


The Burger Shop (Hall 4) (self service)


 Apr. 20 - Apr. 22 11 a.m. - 4 p.m.

construction and dismantling periods

Tower Restaurant "COSMOPOLITAN" (CC)
"Presse-Restaurant" (CC)
 Apr. 13 - Apr. 22 11 a.m. - 4 p.m.

Pizza Italia (Hall 14)
 Apr. 19 - Apr. 22 11 a.m. - 4 p.m.


"Le Boulevard" (Hall 12, self service)
 Apr. 18 - Apr. 22 11 a.m. - 4 p.m.


Snack & Store hall 11 (between hall 11 / 12)
 Apr. 4 - Apr. 22 8 a.m. - 6 p.m.

For groups of 15 or more, please make advance reservations:

Messe Gastronomie Hannover GmbH

 www.messe.de/catering

 +49 511 89-33521


 +49 511 89-32657


Room reservations

SME Sales

Contact us

Christine Meibert

 +49 511 89-33138

 +49 511 89-38004

On-site location

Administration building 1 room 1.13.06


Stand cleaning

See "Waste disposal and stand cleaning"

Stand construction service/ modular stand


Frank Zwingmann

 mss@messe.de

 +49 511 89-32227

Yadira Erchila-Gorek


 mss@messe.de


 +49 511 89-32222

Stand personnel

event it AG


 info@eventit.ag

 +49 511 8668460


 +49 511 86684646


Stand security

halls 02 - 07, 22 - 23 Niedersächsische Wach- und
Schließgesellschaft
office under hall 01, south side

 +49 511 89-20233

halls 08 - 09, 11 - 17, 27, open-air Plural Security GmbH
site office hall 09, south side

 +49 511 89-20214

 +49 511 89-33252


Stand setup and services

For questions regarding permissions for stand construction, power and water supply and technical guidelines the following persons at Deutsche Messe can be contacted:

Halls 02 - 05:

Michael Grothe


 michael.grothe@messe.de

 +49 511 89-32644

Halls 07 -09:

Miriam Aitken


 miriam.aitken@messe.de

 +49 0511 89-31489

halls 12, 13 und 27:

Christian Gründer


 christian.gruender@messe.de

 +49 0511 89-32611

Halls 06, 22 - 23:

Bahattin Girgin


 Bahattin.Girgin@messe.de

 +49 511 89-32228

Halls 11, 14 - 17, pavilion P11 :

Andreas Wruck


 andreas.wruck@messe.de

 +49 511 89-33182

Open-air site:

Andreas Kern

 andreas.kern@messe.de


 +49 0511 89-32225

Survey of exhibitors

We will once again be conducting a survey among exhibitors and visitors during the show. Your contribution would be much appreciated.

For further information kindly contact:
Customer Data Dept.


Siri Lempio

 +49 511 89-31439

Tableware

Glasses, crockery and cutlery are over the Order form "Mietgeschirr / Equipment" can be ordered. Messe Gastronomie Hannover GmbH

 www.hubensack.de


 +49 511 89-33532


Taxi stands


During the exhibition taxis are located at the entrances:


NORD 1
NORD 2
SÜD 1
WEST 1
WEST 2
WEST 3

We advise to verify if credit card payment is accepted because not all taxis do.

 +49 511 3811

 +49 511 8484

 +49 511 824444


 +49 511 434343

Technical assistance for stands

See "Stand setup and services"

Telecommunications equipment

For installation, service and dismantling please contact the TK Service Center:

 +49 511 89-1171

Assembly and disassembly: 8 a.m - 4:30 p.m


Event: 8 a.m. - 6 p.m

The exhibitor is responsible for his care devices (eg phone, fax or router).

The return of the terminals and ancillary equipment is acknowledged after disassembly.

Your contact for general questions about telecommunications:

Martin Lortz

 +49 511 89-32638


 martin.lortz@messe.de


**Trade fair newspaper
"Messezeitung"**

Vogel Business Media GmbH & Co. KG
Editors of MM Maschinenmarkt

Max-Planck-Strasse 7/9


97082 Würzburg


 +49 0931 418-2472

 +49 0931 418-2770

Contact to advertisement department:

 winfried.burkard@vogel.de

 +49 931 418-2686

 +49 931 418-2022

Traffic regulations

See "Vehicle access" for on-site regulations

Urban trains & trams

See "Public transport to the show"

Vehicle access

Construction period:

- **The fairgrounds will be closed to all traffic on 21.+22.04.2018**
- Trucks with a permissible maximum weight from 3.5 tons up may pass freely through the open gates NORD 2, OST 1, SÜD 1, SÜD 2, WEST 1, WEST 3.
- Cars, station wagons, vans and cars with trailers up to 3.5 tons will be admitted to the grounds for a maximum period of three hours in exchange for a deposit of EUR 100.00 at the entrances NORD 2, OST 1, SÜD 1, WEST 1. A short-term access permit valid for this time will be issued.

During the exhibition:

- During the running exhibition the fairgrounds are generally closed to all kinds of vehicles. In emergency cases, permission to the grounds is given to passenger cars in exchange for a deposit of EUR 100.00 for up to one hour at the following clearing gates: SÜD 2 and WEST 1.
- Trucks have to get a permission of the responsible project consultant before 08.30 am. and after 06.00 pm. admission is only granted with a special permission badge ("Sonderausweis"), which can be obtained from the responsible project consultant.

Last day of exhibition:

- The grounds are generally closed to all traffic until 09.00 pm., except for empties deliveries by authorised forwarding agents of the Deutsche Messe.
- **Collecting parking lot for trucks** will be at the Süd 6.
- All gates are open for all kind of traffic from 09.00 pm. to 06.00 am.


Day after the exhibition:

- Trucks with a permissible maximum weight from 3.5 tons up may pass freely through the open gates NORD 2, OST 1, SÜD 1, SÜD 2, WEST 1, WEST 3.
- Cars, station wagons, vans and cars with trailers up to 3.5 tons will be admitted to the grounds for a maximum period of three hours in exchange for a deposit of EUR 100.00 at the entrances NORD 2, OST 1, SÜD 1, WEST 1. A short-term access permit valid for this time will be issued.

Official regulations prohibit the presence of motor vehicles on the grounds during the fair. The Deutsche Messe reserves the right to tow away at the owner's expense any vehicle found on the grounds without a valid permission. On the fairgrounds, the German Road Traffic Regulations (StVO) apply. Drivers must give way to the right. A maximum speed of 20 km/h must be strictly observed.

Vehicles for disabled persons


Chauffeured vehicles are available for disabled persons requiring transportation within the exhibition grounds.


 +49 511 89-33903

Waste disposal and stand cleaning

halls 02 - 07, IC, CC:
Deutsche R+S Dienstleistungen GmbH & Co. KG
Weltausstellungsallee 19
30539 Hannover


 ausstellerbetreuung@deutsche-rs.de


 +49 511 89-20600

 +49 511 89-20611

Halls 8 - 17, 27 and Pavilion P11, P31, P37:
PLURAL servicepool GmbH
Sankt-Florian-Weg 1
30880 Laatzen


 messe.hannover-plural@compass-group.de


 +49 511 89-21214

 +49 511 89-20514

Halls 18 - 26, open-air site and Pavilions P 32 - 36:
Reinigungswerk Helms GmbH
Münchener Straße 12-14
30880 Laatzen


 info@helms-messe.de


 +49 511 89-20333

 +49 511 89-20290

Water connections

All halls: Arbeitsgemeinschaft Sanitärservice Gbr.

 +49 511 89-20101

 +49 511 89-2 04 01


 messe@service-sanitaer.de


WLAN support

 internetlounge@messe.de

On-site location

Information Center (IC), Room 00.136 - 00.139

 +49 511 89-38992

 +49 511 89-38172

Working hours


The exhibition grounds are open from 7 a.m. through 7 p.m. daily. By law, the maximum working period is limited to 10 hours/day, also during construction and dismantling periods.

If your company has a registered office in Germany, that office can also obtain work permits by applying to the relevant state authority. No special work permit is required for tradeshow work on Sundays or public holidays.

For further details, or to apply for special waivers, please contact the Hannover Labor Inspectorate:


Staatliches Gewerbeaufsichtsamt Hannover

 www.gewerbeaufsicht.niedersachsen.de

 +49 511 9096-0

Working platforms

Ms. Yadira Erchila-Gorek

 +49 511 89-32222

 yadira.erchila-gorek@messe.de